

Who can appeal

All appeals must come from the centre on a candidate's behalf, if agreed, with the candidate's consent. Candidates cannot appeal directly to awarding bodies.



Schools and colleges can appeal:

If there may have been an error processing the grade as per Ofqual's appeals criteria.



The three possible stages of the appeals process

Applications to appeal for an initial review must be made by Thursday 17th September 2020 (where university places are pending centres should submit applications as soon as possible after the publication of results so these can be prioritised).



Stage 1:

Initial Review: if an application for an Initial Review is accepted, this involves a check of the relevant data or procedures. Awarding bodies aim to complete Initial Reviews within **42 calendar days** of the receipt of the application.

Stage 2:

Independent Review: if a centre is dissatisfied with the outcome of the Initial Review, believing that there is still an error with the result, they have 14 calendar days from the outcome of the Initial Review to apply for an Independent Review. Awarding bodies aim to complete Independent Reviews within **42 calendar days** of the receipt of the application.

Stage 3:

Examination Procedures Review Service (EPRS): if a centre remains dissatisfied with the outcome of the Independent Review, believing that there is still an error with the result, an appeal may be made to the relevant regulator's EPRS and further details about this will be provided in the awarding body's Independent Review outcome letter. For further information on the regulator's EPRS application process, please see the relevant qualification regulator's website. **Appeals to the regulators must be made within the timescales specified by each regulator.**

A decision tree to help centres and students consider their next steps

